

Bilstein Online Application Guide

How to Make the Bilstein Website Work for You





Summary

- User Benefits
- How to Login
- Managing Your Account
- How to Find the Product You Need
 - Part Number Search
 - Year, Make, Model Search
 - Settings Search
- How to Find Product Details
- How to Place an Order
 - Search Function
 - Quick Add to Cart
 - Bulk Upload





POLL

- What do you currently use the Bilstein Online Catalog for?
 - Place orders
 - Find product information
 - Place orders and to find product information
 - I don't currently use the Bilstein Online Catalog











User Benefits: What's in it For Me?

- Installation Sheets
- Full Product Details
- Product Images
- Priority Processing
- Instant Order Confirmation
- 24/7 Access to Product Info and to Place Orders
- Ensures Order Accuracy







How To Log In

- You can access our online system directly by using <u>http://cart.bilsteinUS.com/</u>
- Or, visit <u>http://www.bilsteinUS.com/</u>, click on the ONLINE CATALOG tile towards the center of the screen.





How To Log In



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How To Log In

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- Login using your assigned username and password.
- If you do not have a login, please email me at arthur.tovar@thyssenkrupp.com



ThyssenKrupp



Managing Your Account Using the Online System







Managing Your Account

- Edit Profile Update password and email address, if necessary
- View Your Shopping Cart Displays items currently in your shopping cart. Add or remove as desired.
- View Order History View past orders that have been placed. This is helpful to reference if you need to place a similar order in the future.







POLL

- Typically, when you call Bilstein, what information are you looking for?
 - Pricing
 - Availability
 - Product Specifications
 - Fitment
 - Other





Using the Online System





- Part Number Search
- Year, Make, Model, Drive
 Type Search
- Setting Search













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 Once you've submitted your search, you will be directed to your Search Results Page

PART NUMBER SEARCH:	Search Results		
Search			
Find Your Part	46mm Monotube Shock Absorber (click for more info)		
Year: Choose Year 💌	Part Number: 24-186698 MSRP: \$239.80 Your Cost: \$239.80 Setting: 5100 Series (Ride Height Adjustable) Collansed Length (IM): 15 37	1 Add To Cart	
Reset Search	Collapsed Length (IN): 20.83 *Collapsed Length (IN): 390 5		
Setting Search	*Extended Length (MM): 529 Old Part Number: F4-BE5-C300-H1		
5100 Series (Ride Hei	Product Availability North Carolina: Backordered Product Availability California: Available		
Quick Add to Cart			
Add QTY	46mm Monotube Shock Absorber (dick for more info) Part Number: 24-188265 MSRP: 5166 1 Your Cost \$156.61	1 Add To Cart	
Bulk Upload Browse Upload	Setting: 5100 Series (Ride Height Adjustable) *Collapsed Length (IN): 13.23 *Extended Length (IN): 13.68 *Collapsed Length (IMM): 336 *Extended Length (IMM): 474.5 Old Part Number, F4-BE5-6929-H1 Perderd Availability Meth Coreling: Available		
Download template 🕅	Product Availability California: Backordered		
Welcome Back, Test01!	46mm Monotube Shock Absorber (click for more info)		
LOGOUT Edit Profile	Part Number: 24-186940 MSRP: \$156.61 Your Cost: \$156.61	1 Add To Cart	
Shopping Cart Order History	Setting: 5100 Series (Ride Height Adjustable) Collapsed Length (N): 12.95 "Extended Length (NM): 13.48 "Collapsed Length (MM): 32.9 "Extended Length (MM): 469.3		
	*Collapsed Length (MM): 329 *Extended Length (MM): 469.3 Old Part Number: 54.855.5376.41		



Search Using Old Part Numbers









How to Find Product Details Using the Online System







Once on the Search Results page, click on the specific Product you're interested in...







The View Product page is the final page you reach when searching for a product that displays all the product information.

ONLINE CATALOG BUY	BILSTEIN CONTACT		BILSTEIN
Product Search			
PART NUMBER SEARCH:			
		View Product	
Search			
Find Your Part	46mm Monotube Shock A	Absorber	
Year	Pa	rt Number: 24-187275	
Choose Year	MS	RP: \$156.61	Add To Cart
Choose rear	You	ur Price: \$156.61	
Reset Search	Old V Old	J Part Number: F4-BE5-F364-H0	
<u>reserved</u>	Genlarge	oduct Availability North Carolina: Available	
Setting Search	Pro	oduct Availability California: Available	
Choose Setting	Set	tting: 5100 Series (Ride Height Adjustable)	
onouse ocang	Pos	sition: Front	
Quick Add to Cart	Qu	scriptor: Front Lifted Height: 0-2.5" antity Per Vehicle: 2	
OTY	*Co	ollapsed Length (IN): 17.77	
	*Ex	ktended Length (IN): 24.21	
Add	*Co	ollapsed Length (MM): 451.3	
	*Ex	(tended Length (MM): 615	
	Lov	wer Mounting: Eye 16.4mm	
Bulk Upload	Up	per Mounting: Stem	
	Fin	ish: Zinc plated	
Browse	Re	servoir: No	
Upload	Bo	dy Design: 46mm ID snap ring grooved body (Coilover)	
	Bo	of Included: Black bellows	
Download template	Mo	unting Kit: B4-KT1-Z243A01	
Download template	Spi	ring Seat: Replaceable (E4-FT1-Z011A01)	
Walassa Daak	Bilstein 5100 Series Ride	Height Adjustable Shock Absorbers are designed for fro	ont coilover style pickup suspensions. The
vveicome Back,	monotube shocks feature	a 46mm digressive piston with self-adjusting deflective	disc valving. Multiple snap-ring grooves in the
lestu1!	shock body allow for differ	ent spring seat positions, providing 0"-2.5" of front end li	ift, depending on application. Provides
LOGOUT	increased wheel travel and	d improved handling! (zinc-plated steel body, Triple-C-Te	echnology coating)
Edit Profile	12 10 10 11 10 10 10 10 10		
Shopping Cart	Download Installation Inst	tructions 12	
Order History	O View Vehicle Applicatio	ons	
	- view venicie Applicatio	2013	
		and the second second	
	LUKE Send	be the first of your mends to like this.	Print Result





Pricing - You can find both MSRP as well as your price for the selected product.

Setting - This will show what product line the product falls under.

Images- If you click on an image you can see an enlarged version as well as multiple images if applicable.

Product Availability - This is broken into two lines, one for our Poway, California location and one for our Mooresville, North Carolina location. One of three possible inventory statuses: *Available, Limited Availability – Please Call for More Information*, or *Backordered*

46mm Monotube Shock Absorber



Part Number: 24-187275 MSRP: \$156.61 Your Price: \$156.61 Old Part Number: F4-BE5-F364-H0

Product Availability North Carolina: Available Product Availability California: Available

Setting: 5100 Series (Ride Height Adjustable) Position: Front Descriptor: Front Lifted Height: 0-2.5" Quantity Per Vehicle: 2

*Collapsed Length (IN): 17.77 *Extended Length (IN): 24.21 *Collapsed Length (MM): 451.3 *Extended Length (MM): 615 Lower Mounting: Eye 16.4mm Upper Mounting: Stem Internal Design: Monotube Finish: Zinc plated Reservoir: No Body Design: 46mm ID snap ring grooved body (Coilover)

Boot Included: Black bellows Mounting Kit: B4-KT1-Z243A01 Spring Seat: Replaceable (E4-FT1-Z011A01)







Vehicle Qualifiers - These are specifications that must be true about the vehicle in question in order for the product to fit or how the product needs to fit the vehicle. Some products may have very few qualifiers, while others may have many qualifiers.

- Drive Type- The product is for this drive of vehicle (4WD, AWD, RWD, FWD)
- Position- Tells you where the product fits on the vehicle
- Quantity Per Vehicle- How many pieces are needed per vehicle
- Body Style- What type of body the product is designed for (Sedan, Wagon, Crew Cab)
- Manufacture Body Code- If the product only fits a specific body code it will be listed here
- Front Spring Type- The front spring type the product is designed for (Coil, Air, Torsion)
- Rear Spring Type- The rear spring type the product is designed for (Coil, Air, Leaf)
- Descriptor- These are any extra fitment notes that may be needed to determine the correct product.

46mm Monotube Shock Absorber



Part Number: 24-187275 MSRP: \$156.61 Your Price: \$156.61 Old Part Number: F4-BE5-F364-H0

Product Availability North Carolina: Available Product Availability California: Available

Setting: 5100 Series (Ride Height Adjustable) Position: Front Descriptor: Front Lifted Height: 0-2.5" Quantity Per Vehicle: 2

*Collapsed Length (IN): 17.77 *Extended Length (IN): 24.21 *Collapsed Length (MM): 451.3 *Extended Length (MM): 615 Lower Mounting: Eye 16.4mm Upper Mounting: Stem Internal Design: Monotube Finish: Zinc plated Reservoir: No Body Design: 46mm ID snap ring grooved body (Coilover)

Boot Included: Black bellows Mounting Kit: B4-KT1-Z243A01 Spring Seat: Replaceable (E4-FT1-Z011A01)





Product Specific Attributes - These are specifications that apply to the product. The product type will determine how many attributes the product will have.

- Collapsed and Extended Lengths (MM and IN)
- Compression This gives the compression rate of a damper at a particular speed. 0.52m/s is standard.
- **Rebound -** This gives the rebound rate of a damper at a particular speed. 0.52m/s is standard.
- Boot Included This will tell you if the damper comes with a protective dust boot.
- Gland Nut This will tell you what gland nut comes with the product. It first gives the part number with the gland nut shell and the seal combined. In parentheses it gives just the individual shell number and the individual seal number.

46mm Monotube Shock Absorber



Part Number: 24-187275 MSRP: \$156.61 Your Price: \$156.61 Old Part Number: F4-BE5-F364-H0

Product Availability North Carolina: Available Product Availability California: Available

Setting: 5100 Series (Ride Height Adjustable) Position: Front Descriptor: Front Lifted Height: 0-2.5" Quantity Per Vehicle: 2

*Collapsed Length (IN): 17.77 *Extended Length (IN): 24.21 *Collapsed Length (MM): 451.3 *Extended Length (MM): 615 Lower Mounting: Eye 16.4mm Upper Mounting: Stem Internal Design: Monotube Finish: Zinc plated Reservoir: No Body Design: 46mm ID snap ring grooved body (Coilover)

Boot Included: Black bellows Mounting Kit: B4-KT1-Z243A01 Spring Seat: Replaceable (E4-FT1-Z011A01)







Product Specific Attributes Continued -

- **Internal Design** Tells you if the damper is mono tube or twin tube.
- Lower Mounting This indicates the lower mounting configurations. If it's an eye loop, it will give the inside diameter.
- Upper Mounting This indicates the upper mounting configurations. If it's an eye loop, it will give the inside diameter.
- Mounting Kit Tells the part numbers of any mounting parts that are packed in a kit.
- **Optional Reservoir Clamp** This indicates the optional billet aluminum clamp that can be purchased separate from the shock to fix the reservoir into place.
- **Spring Seat** Indicates the part number of the spring seat that comes with the damper.
- Position This only applies to products that do not have a YMM. It indicates if the damper was designed for the front or the rear of a custom vehicle





Product Specific Attributes Continued -

- Recommended Mounting length (IN) This indicates the recommended length the shock should be at when the vehicle is at rest.
- **Spring Hardware-** Tells the size of the hardware that is supplied with the damper so the appropriate ID spring can be matched.
- Spring Length (IN) Gives the proper length of spring that should be used in conjunction with the selected damper.
- Front Damper- This is a note that is only applied to kits and it indicates the part number for the front damper.
- **Rear Damper-** This is a note that is only applied to kits and it indicates the part number for the rear damper.
- Front Lowering Range- This a note that is only applied to kits and indicates the range of lowered height the kit offers in the front of the vehicle.
- **Rear Lowering Range-** This a note that is only applied to kits and indicates the range of lowered height the kit offers in the rear of the vehicle.





Additional Features on Product Page -

- Instruction Sheets You can download the instruction sheet that applies to the selected product.
- View Vehicle Applications By clicking this you will be shown a drop down of every vehicle the selected product will fit.
- Like/Share Product via social media channels
- Print Results By clicking this button you can print the product information. You can also print results from the search results page so you can have multiple products on one printed page.

Part Number: 24-187275 MSRP: \$156.61 Your Price: \$156.61 Old Part Number: F4-BE5-F364-H0

46mm Monotube Shock Absorber

0

Product Availability North Carolina: Available Product Availability California: Available

Setting: 5100 Series (Ride Height Adjustable) Position: Front Descriptor: Front Lifted Height: 0-2.5" Quantity Per Vehicle: 2

*Collapsed Length (IN): 17.77 *Extended Length (IN): 24.21 *Collapsed Length (IMI): 451.3 *Extended Length (IMI): 615 Lower Mounting: Eye 16.4mm Upper Mounting: Stem Internal Design: Monotube Finish: Zinc plated Reservoir: No Body Design: 46mm ID snap ring grooved body (Coilover)

Boot Included: Black bellows Mounting Kit: B4-KT1-Z243A01 Spring Seat: Replaceable (E4-FT1-Z011A01)

Bilstein 5100 Series Ride Height Adjustable Shock Absorbers are designed for front coilover style pickup suspensions. The monotube shocks feature a 46mm digressive piston with self-adjusting deflective disc valving. Multiple snap-ring grooves in the shock body allow for different spring seat positions, providing 0"-2.5" of front end lift, depending on application. Provides increased wheel travel and improved handling! (zinc-plated steel body, Triple-C-Technology coating.)











How to Place an Order Using the Online System







How to Place an Order

- Option 1 –
 Add to Cart via
 Product Search
- Option 2 –
 Quick Add to Cart
- Option 3 –
 Bulk Upload to Cart







How to Place an Order: Option 1 – Add to Cart via Product Search

Please reference back to earlier parts of this manual which explain the different Search function possibilities: **Product** Search, Year/Make/Model/Drive Type Search, or Setting Search.

Search

Year:

Directly add part to the cart from the search results - no need to write the part number down and input later!

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How to Place an Order: Option 2 – Quick Add to Cart

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- If you know your part numbers, and you only want to add a few items to the cart, the easiest option is the Quick Add to Cart feature.
- Simply type in desired part number, enter the quantity and click the Add button. You part is instantly added to your shopping cart.

Product Search PART NUMBER SEARCH:	(State)					BILS	TEI
Search	STEIN	CONTACT					
Find Your Part		s	hopping Cart				
Choose Year 💌	Your sho	pping cart contents:	Inventory	MSDD	Your Cost	Total	
Reset Search Setting Search	4	46mm Monotube Shook Absorber (24-186698)	Product Availability North Carolina: Backordered Product Availability California: Available	\$239.80	\$239.80	\$959.20	C
5100 Series (Ride Hei					Sub-Total:	\$959.20	
Quick Add to Cart 24-186698 4	Updat	e Quantities				Checko	ut
Add				1		Thuccu	



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PART NUMBER SEARCH:	30	BILSTEIN SHOCK ABSORBERS	
Find Your Part Year: Choose Year 💌		Part Number Search Year - Make - Model Lookup Dealer Login	
Reset Search			
Setting Search			
Choose Setting			
Quick Add to Cart	Welcome to the Bilstein North America Online Catalog To get started, use any of the options in the column to the left.		
QTY Add	 PART NUMBER SEARCH – If you know the part numbrin the PART NUMBER SEARCH. FIND YOUR PART – To find the Bilstein applications the DEALER LOGIN – If you are an authorized Bilstein distribution. 	er of the product you are interested in learning more about, enter it nat are available for your vehicle, use the Year-Make-Model lookup. tributor, access your account using your DEALER LOGIN.	
Bulk Upload	PLEASE NOTE: Bilstein does not sell direct to the public, but e distributor.	encourages you to buy with confidence from <u>an authorized Bilstein</u>	
Upload	1		

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If you don't know how to create a Microsoft Excel Spreadsheet in CSV format, please follow these steps:

- Open Microsoft Excel
- In cell A 1, type "part number"
- In cell B 1 type "quantity"

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From here, we recommend saving this template to your desktop. You will use this template for all Bulk Uploads in the future. Simply click on the "File" button or the "Windows Office" button (depending on your version of excel) in the upper left hand corner and select "Save As".







- Once the "Save As" box has opened up, type "BILSTEIN – Bulk Upload Template" in the File Name field.
- In the "Save As Type" field, click on the drop down arrow and be sure to select the "CSV (Comma Delimited) option.
- Select desired location you'd like to save this template, and click "Save".

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A pop up may be displayed indicating that the file type does not support workbooks that contain multiple sheets. Click OK.



Another pop up may then notify you that your file may contain features that are not compatible with CSV. Click Yes.









Your template is now complete and you may populate the fields.

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2	24-	187275		50										
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After you have filled in all the part numbers and quantities you wish to order, SAVE YOUR DOCUMENT. You may be prompted to save in the existing format and you must click YES.



At this point you are ready to upload the file. Click the Browse button and locate and select the Excel document you have just created. Click Upload and your order is now uploaded to the shopping cart.



ONLINE CATALOG BUY	BILSTEIN	CONTACT				BILS	
Product Search							
PART NUMBER SEARCH:		Shop	oping Cart				
Search	Your sho	pping cart contents:					
Find Your Part	Quantity	Product	Inventory	MSRP	Your Cost	Total	
Year:	50	48mm Monotube Shock Absorber (24-187275)	Product Availability North Carolina: Available Product Availability California: Available	\$156.61	\$156.61	\$7830.50	0
Reset Search					Sub-Total:	\$7830.50	
Setting Search	Update	e Quantities				Check	out
Choose Setting							
Quick Add to Cart							
QTY Add							
Bulk Upload							
Browse							
Download template 🔀							
Welcome Back, Test01!							
LOGOUT							
Edit Profile Shopping Cart Order History							





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THANK YOU!

- Keep an eye on your inbox as we will be sending links to the following:
 - Webinar Recording
 - How To Guide
- If You have any additional questions, please feel free to contact Arthur Tovar at <u>Arthur.Tovar@ThyssenKrupp.com</u> or 1-858-386-5900



